

# Accessibility Guide

## Broadwater Tourist Park



At Gold Coast Tourist Parks we are committed to creating extraordinary holiday experiences for everyone. We aim to welcome guests with the highest level of customer service and hospitality, regardless of their individual needs.

We are committed to ensuring everyone is able to enjoy their holiday and have the best knowledge to make an informed decision on their stay. In the spirit of inclusion and equal access, we are providing the following information that accurately describes the accessibility of the facilities provided at our Tourist Parks.

### Reception

The reception area is easily accessible by all guests. A ramp with hand rail at each end, leads up to automatic opening doors (790mm entry width). Alternatively, 3 steps with a hand rail also lead up to the reception entrance. The office is air conditioned and stocks most of the necessities and conveniences you may need whilst away.



### Getting around the Park

Mobility is made easy throughout the park grounds via the internal road network and pathways leading to facilities. Park roadways are suitable for users of wheelchairs, prams and mobility scooters.



### Recreational Areas

The Park recreation room and entrance are on level ground, with spacious interior. This is a great place to relax and unwind, with television, Foxtel channel, numerous coin operated games and a vending machine stocked with cold refreshments. The entrance doorway is 690mm wide.

The Park also boasts two camp kitchens and an additional barbeque area. The camp kitchen areas are accessible and fully equipped so guests may indulge in the enjoyable activities of cooking, relaxing and socialising. The southern camp kitchen offers ample room for wheelchair mobility. Barbeque facilities are at an accessible height of 800mm and the bench height is 900mm with open space beneath.

### Swimming Pools and Accessible Playground

The two swimming pool areas and playground at Broadwater are accessible. The southern pool has a larger shallow area for toddlers to play in and the northern pool has steps into the water. Both pools are heated seasonally and have a depth of 1.10m.

### Easy Access Bathroom Facility

An easy access bathroom facility is located at the southern amenity block within the Park. The bathroom sink is 800mm high and the wheel-in shower is 700mm wide with a hand held shower head and a seat that assembles from the wall. Hand rails are convenient to both the shower and the toilet. A chair is also provided inside for comfort. Access is with a key from reception.



## Accommodation - Accessible Cabin

At Broadwater Tourist Park, the 1 bedroom cabin is fully accessible by wheelchair, including a ramp leading to the front door. The open plan design offers ample space for comfortable wheelchair mobility throughout.

The cabin car parking space is 3m wide, conveniently located adjacent to the ramp. Ramp access is 1000mm wide and leads to the front entrance door (920mm wide). Height of the queen-size bed is 560mm and under bed clearance is 100mm, with ample room to fit a wheelchair along either side of the bed. The cabin sleeps up to 4 guests with use of a double fold-out sofa in the lounge area.

The bathroom features a wheel-in shower space (1200 x 1210mm) that has a 10mm raised lip surround for water containment. A hand-held shower-head, grab rails, portable shower stool with handles and tilted mirror are provided. The kitchen's bench and cook top height is 845mm with open space beneath the kitchen bench. The cabin balcony provides a spacious covered area to sit out and soak up the Park atmosphere. There is a private outdoor barbecue on the balcony.



## Accommodation - Easy Access Cabin

Please note that this four-berth cabin does not meet current fully accessible standards, but it does have ease of access features suitable for guests with restricted mobility. This cabin is positioned in the North end of the park and overlooks Loders Creek with views of the Broadwater. The cabin entrance is via a timber ramp leading to the sliding front door. The bathroom features a walk in shower with an extendable hand-held shower head, fold down bench seat and shower curtain and grab rails conveniently placed next to basin, toilet and shower.

Please note that neither bedroom nor bathroom areas are wheelchair accessible. Internal door openings measure up to 800mm wide.

