Accessibility Guide Burleigh Beach Tourist Park



At Gold Coast Tourist Parks we are committed to creating extraordinary holiday experiences for everyone. We aim to welcome guests with the highest level of customer service and hospitality, regardless of their individual needs.

We are committed to ensuring everyone is able to enjoy their holiday and have the best knowledge to make an informed decision on their stay. In the spirit of inclusion and equal access, we are providing the following information that accurately describes the accessibility of the facilities provided at our Tourist Parks.

Parking

We have two designated accessible parking spaces out the front of reception, for ease of check-in or visiting the reception/kiosk. These uncovered car spaces are marked with an "NP" and are conveniently located near the ramp access leading to the door.

Reception

A ramp located adjacent to the parking area provides easy access to reception via an automatic entry door. There is sufficient space for mobility both indoors and outside the office. Outdoor undercover seating is available. Reception hours are 8am to 6pm Monday-Friday and 9am to 5pm Saturday-Sunday, with a resident manager available for emergencies after hours.



Getting around the Park

Mobility is made easy throughout the park grounds via the internal road network and pathways leading to facilities. Park roadways are suitable for users of wheelchairs, prams and mobility scooters.

At the boomgate entrance to the Park, a pathway with a smooth, level surface, provides safe access to the Park grounds.

Sites

Some camping sites have 100mm curved guttering but we also have sites with no guttering. Guests to please check with reception when making a booking.



Recreational Areas

For social gatherings and activities, guests may relax in the recreation room. Comfortable lounge seating, chairs, tables, pool table, arcade games and television are available at this indoor space. Accessible features include a clear accessible path, wide entrance-way, flat level surface and spacious layout.

An outdoor barbeque facility is centrally located in the park grounds. Accessible pathways lead guests to a level area suitable for wheelchairs and prams. This is the perfect venue to share in a barbeque meal with family and friends, or soak up the atmosphere of the park whilst watching those at play on the grassed area.



Accessible Bathroom Facility

Accessible bathroom facilities are provided within the Park for guests who are camping and their visitors. The doorway is 850mm wide (with keypad entry) and the floor area of the room is 3.6m x 3.5m. The room has a level surface with nonslip tiles, a shower with shower seat, handrails and a hand held flexible shower head, bench seat, sink and toilet with handrails.







Accommodation - Accessible Cabin

Cabin 10 is our 2-bedroom, fully accessible cabin, inclusive of a ramp leading to the front door. The open plan design enables comfortable wheelchair mobility throughout.

Cabin features include bedding for up to four people with two queen beds, bathroom with grab rails and wide door opening, air conditioning and open plan layout.

Ramp: 1m wide Main glass sliding door: 900mm wide Main bedroom door: 900mm wide Bathroom door: 900mm wide Veranda Size: 1.9m wide x 6.5m long



Access to Burleigh Beach

Accessible beach matting is provided at the Burleigh Beach surf beach, making it accessible to everyone to enjoy full beach access. Currently available on Saturday mornings with free loan of a Mobi-Chair floating wheelchair or Hippocampe beach wheelchair, this can be organised through the Burleigh Heads Mowbray Park SLSC. Accessible bathroom facilities are also available within the SLSC. <u>Click here to visit the SLSC website.</u> <u>Click here</u> for information on other City of Gold Coast accessible beach locations.





