

# Accessibility Guide

## Main Beach Tourist Park



At Gold Coast Tourist Parks we are committed to creating extraordinary holiday experiences for everyone. We aim to welcome guests with the highest level of customer service and hospitality, regardless of their individual needs.

We are committed to ensuring everyone is able to enjoy their holiday and have the best knowledge to make an informed decision on their stay. In the spirit of inclusion and equal access, we are providing the following information that accurately describes the accessibility of the facilities provided at our Tourist Parks.

### Reception

The Park reception office has level entry access with no stairs. The double sliding door entrance is fully automated, providing ample access for wheelchair or pram mobility.

Kiosk shelves are stacked from floor level to head height and assistance from reception staff is on offer upon request.

A qualified First Aid Officer is always available. Emergency assistance is provided by the resident manager outside of office hours. An intercom is located near the reception entrance door.

Service animals are welcome in the Park, with documentation.

Onsite security patrols the Park grounds nightly.



### Getting around the Park

Mobility is made easy throughout the park grounds via the internal road network and pathways leading to facilities. Park roadways are illuminated by night and are suitable for users of wheelchairs, prams and mobility scooters.

### Recreation / Games Room

The Games Room is located adjacent to reception. Access is level with no stairs, suitable for wheelchairs and prams. This indoor space features a TV with Foxtel and coin operated gaming machines. There is ample space for mobility throughout the facility, which provides alternative entertainment to the beach and outdoors.

### Accessible bathroom

An accessible bathroom and separate toilet facility are located at the Park amenities block. Both rooms are accessed via a ramp with 930mm wide doorways and a sink height of 820mm. The shower features a hand-held shower head, fold down seat and lever taps. The toilet height is 500mm.

The entrance doorway to the laundry is 1045mm. The majority of washers and dryers provided are front loading and low level. Sink height is 845mm.

### Camp Kitchen

The sheltered and fully equipped camp kitchen facility has ramp access. Sink and barbeque height are 900mm.

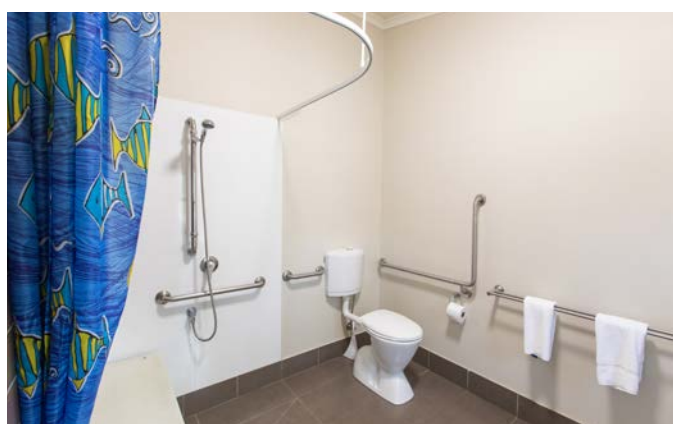


## Accommodation - Accessible Studio Cabin

Our fully accessible studio cabin accommodates up to 4 guests with the use of a sofa bed. This cabin is fully accessible by wheelchair, and the open-plan design enables comfortable mobility throughout.

Cabin features include a ramp leading to the balcony and entry. The bathroom is equipped with grab rails, adjustable hand-held shower head and fold down bench seat.

Main glass sliding door: 1000mm wide  
Bathroom doorway: 880mm wide  
Kitchen bench height: 900mm  
Small table height: 700mm  
Fridge and microwave are at knee height



## Accommodation - Easy Access Cabin

Please note that this four-berth cabin does not meet current fully accessible standards, but it does have ease of access features that include a ramp leading to the front door for easy wheelchair access.

Entry is via a glass sliding door (790mm wide) with a 40mm high lip. Interior flooring is timber-finish throughout for easy mobility.

Interior doorways measure up to 800mm wide and kitchen bench is 900mm high. Grab rails are conveniently placed to bathroom basin, shower and toilet use. Shower fittings include an extendable hand held shower head, lever operated taps and a fold down bench seat. Toilet features a contrast colour seat.

